

Digital Email Processing

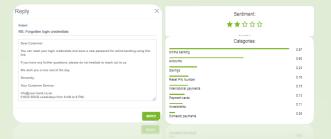
Handle customer emails faster and at a lower cost

Process customer emails in real time! Our Digital Email Processing classifies emails, detects their topic with 98% accuracy, highlights key data and significantly reduces costs and response time.

Reduce response time

Intelligent Email Routing: Our Al algorithm uses natural language processing (NLP) to understand and analyze incoming emails. Once analyzed, our AI routes them to the right department or human agent based on content, sentiment or other parameters.





Automated Email Processing: With extracted entities, translated content, and suggested reply the agent simply validates or updates the email reply suggested by our Al algorithm.

Our platform also enables contact centers to fully automate email responses for frequent and recurring topics to save valuable human time.



98%



1 - 2 mins



30%

Topic Detection Accuracy

Average Processing Time

Fully Automated Emails

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